

# Learning as we grow: Comparing approaches to creating and implementing integrated children's centres across Canada

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Jessie-Lee McIsaac, Jane Bertrand, Brenda Poon, Sara Kirk

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# Session objectives

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By the end of the session, participants should be able to:

- Appreciate the importance of investing in early childhood development as a means to improve public health
- Distinguish the strengths and challenges of the models presented as they relate to regional resources, geography, relational culture, and local values and beliefs influencing early child care and education.
- Identify approaches that address known challenges influencing the establishment of optimal care and learning environments for young children and their families.

# Session overview

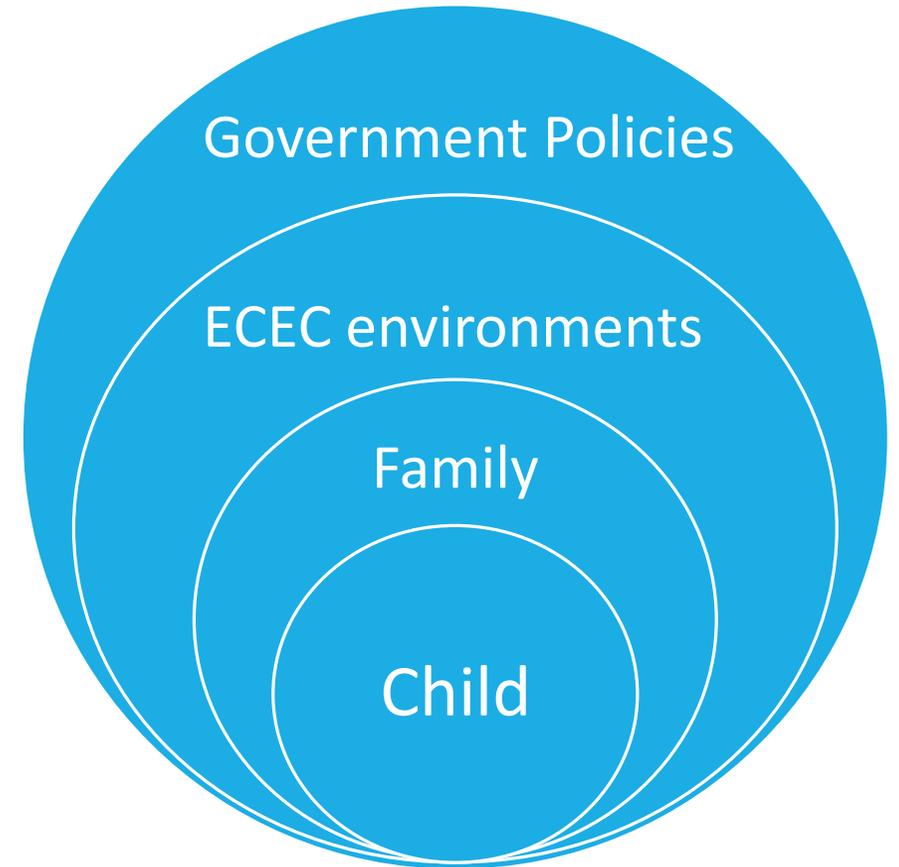
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- Introductions and setting the context
- Examples of integrated approaches
  - Toronto First Duty – Jane Bertrand
  - BC Early Years Centres – Brenda Poon
  - NS Early Years Centres – Sara Kirk
- Discussion and engagement – opportunities and challenges
- Wrap-up

# Early childhood development

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- Critical period for supporting lifelong health and learning
- Families are a key determinant of child well-being
- Physical and social environments of early childhood education and care (ECEC) environments also shape a child's development and well-being



# CPHA Position Statement

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- Calls on Federal government to work with provinces and territories to establish a pan-Canadian strategy
  - Stimulating learning and physical environments, attention to the needs of children from vulnerable groups;
  - Universal access to ECEC services, affordable and proportionate fees;
  - Targeted federal funding to support program development, provider education, delivery and performance evaluation;
  - Increased provincial and territorial oversight of ECEC providers.

Canadian Public Health Association Position Statement

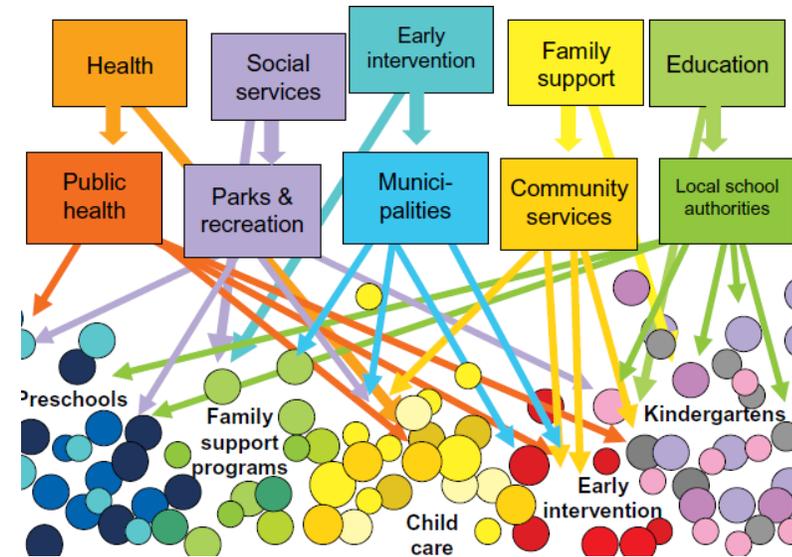
Early  
childhood  
**Education  
and Care**



June 2016

# Challenges during early childhood

- Clear socio-economic gradient in early childhood
- Families needs are diverse and changing
- Navigating the complex system of programs and services can be challenging



*'Chaos' described in Early Years Study 2  
(McCain, Mustard and Shanker, 2007)*

# Opportunities for integration

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- Efforts to integrate programs and services sectors are underway
- Universal nature of programs important to ensure support for all families experiencing vulnerabilities
- Important to better understand and build upon early successes of integrated approaches across the country

# Case models

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Education & Early Childhood Development

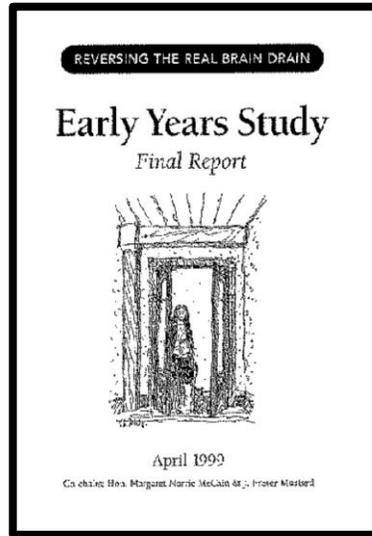
# Toronto First Duty

*Fraser Mustard and Margaret McCain told us why early education is a must for every child. Toronto First Duty showed us how it can be accomplished.*

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JANE BERTRAND

HALIFAX, JUNE 7, 2017

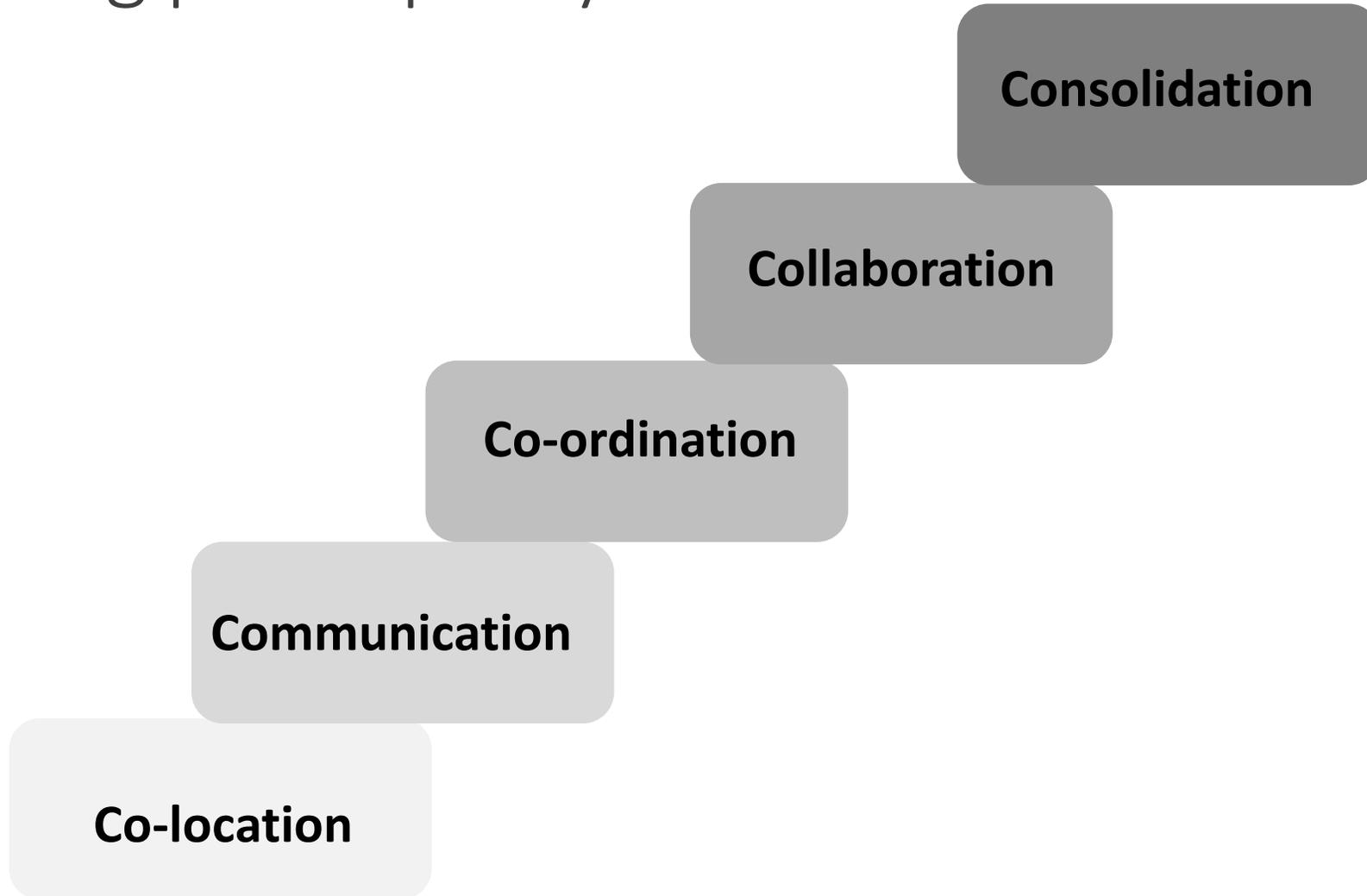


1999 - A system  
of ECD centres  
for all children  
& their families



2000 - Early  
learning for  
every child

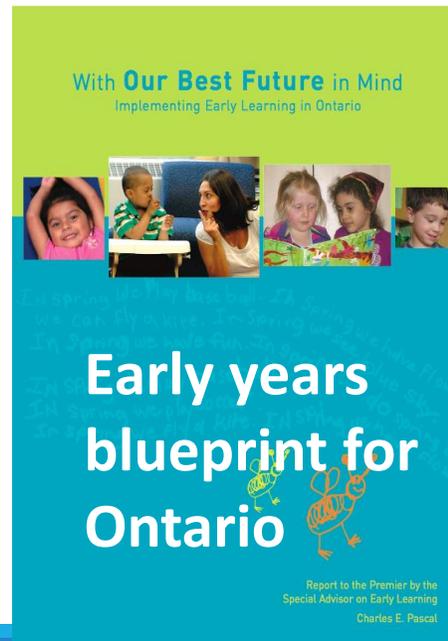
Test-driving public policy.....



# Moving to system integration



New Brunswick  
Early Child  
Development  
Centres



# Lessons learned two decades on..

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Consolidation of early learning continuum (from 0 to 8 years) essential

Public education is the anchor - to catch vulnerable children, catch all of the children

Platform for coherent coordination with public health, early intervention, child welfare and family resources

Effective early childhood workforce is the 'active ingredient' to effective delivery that makes a difference

For more information:

<http://www1.toronto.ca/wps/portal/contentonly?vgnextoid=3cfad25ed83ae310VgnVCM10000071d60f89RCRD>

# Integrating Early Years Service Delivery in BC

Studies of Early Years Service Systems and Collaborative Planning Structures



## ACKNOWLEDGMENTS:

INSTITUTE FOR HEALTH SYSTEM TRANSFORMATION & SUSTAINABILITY AND BC PROVINCIAL OFFICE FOR THE EARLY YEARS

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HUMAN  
EARLY LEARNING  
PARTNERSHIP



Institute for Health System  
Transformation & Sustainability



# OUR RESEARCH TEAM

- ▶ **Principal Investigator:**

- ▶ Brenda Poon, HELP, School of Population & Public Health, University of British Columbia;

- ▶ **Project team members:** Pippa Rowcliffe, Michele Biferie, Maryam Matean, Samara Mayer, Amanda Kwan, Chris Atchison

## Advisory Group

- ▶ Betty Brown

- ▶ Community Health Facilitator Promotion & Prevention, BC Interior Health

- ▶ Anne Cooper

- ▶ Former Superintendent of Schools, Revelstoke

- ▶ Dr. John Millar

- ▶ Executive Director, Population Health Surveillance & Disease Control Planning, Provincial Health Services Authority

- ▶ Institute for Health System Transformation and Sustainability

- ▶ BC Provincial Office for the Early Years

A photograph of a group of children holding hands and walking on a cobblestone street. In the foreground, three children are walking away from the camera, holding hands in a line. The child on the left is wearing a brown hoodie and blue jeans. The child in the middle is wearing a dark blue hoodie and blue jeans. The child on the right is wearing a colorful striped sweater and blue jeans. To their right, an adult wearing a brown jacket and a blue backpack is walking, holding the hand of another child. In the background, other people are visible, including a person pushing a stroller and another child in a red and black striped shirt. The text "Background: BC Context for Early Years Planning and Coordination" is overlaid in white on the upper part of the image.

Background:  
BC Context for Early Years  
Planning and Coordination

# Early Development Instrument (EDI)

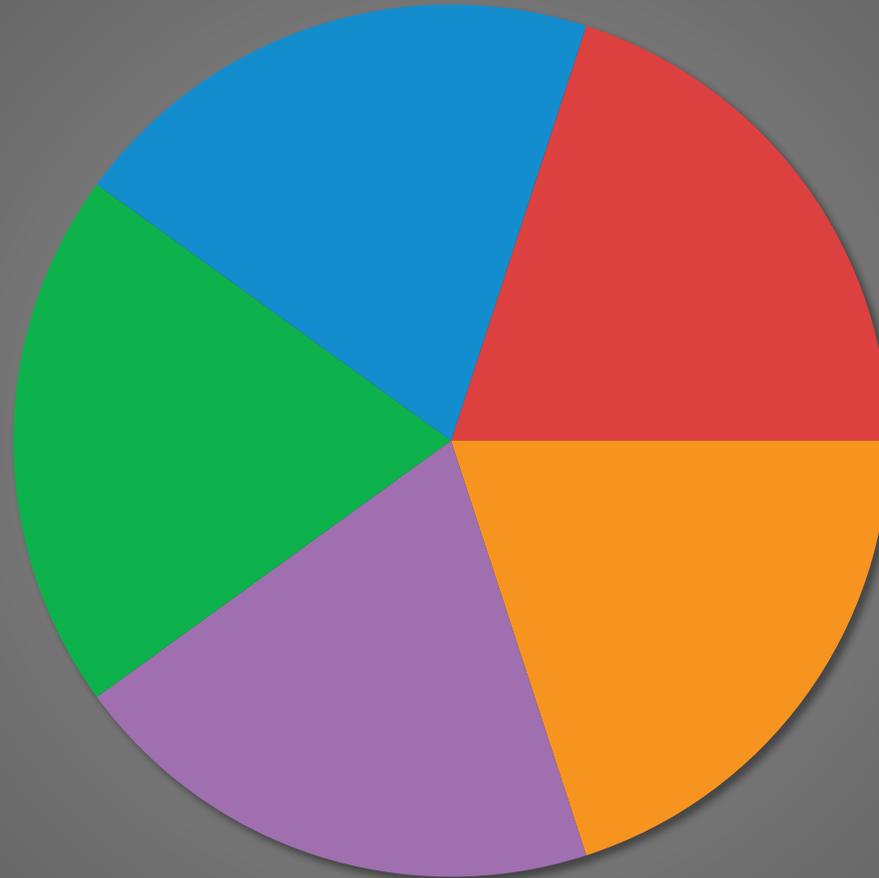
Communication  
Skills

Physical Health  
& Well-being

Emotional  
Maturity

Language &  
Cognitive Development

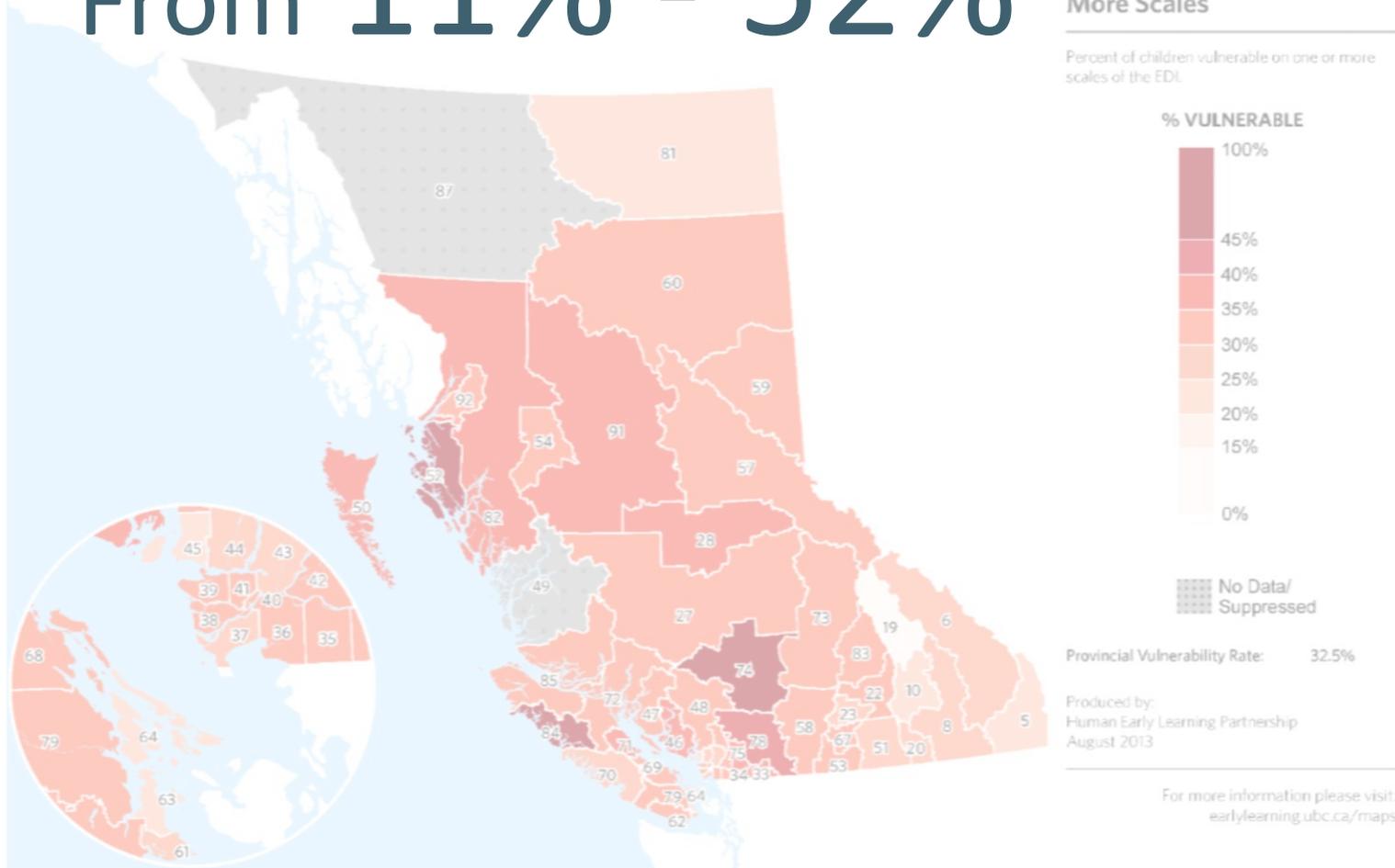
Social  
Competence



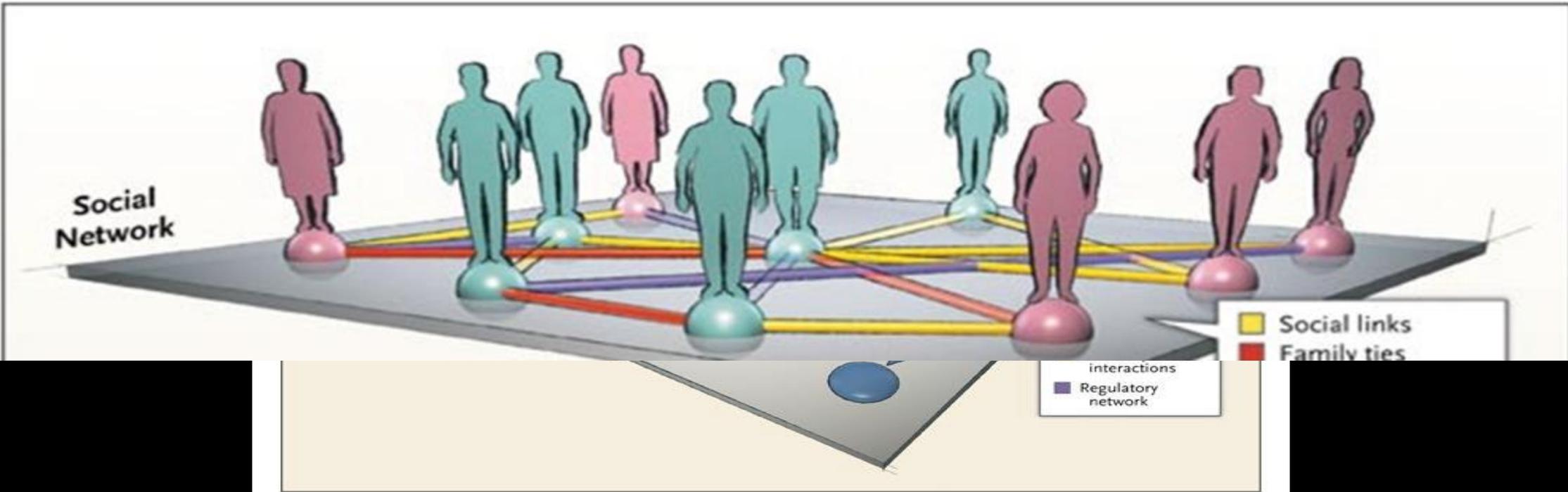
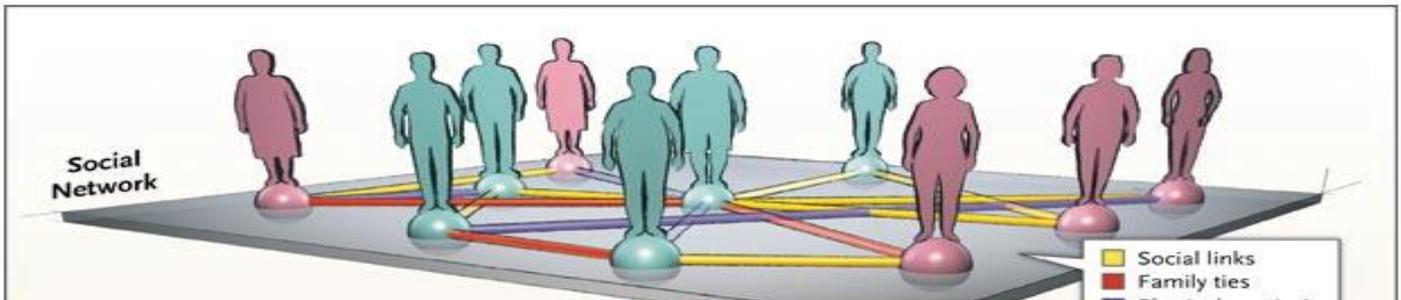
# From 11% - 52%

## Vulnerability on One or More Scales

Percent of children vulnerable on one or more scales of the EDI.



# Complex Networks of Direct Relevance to Network Medicine.

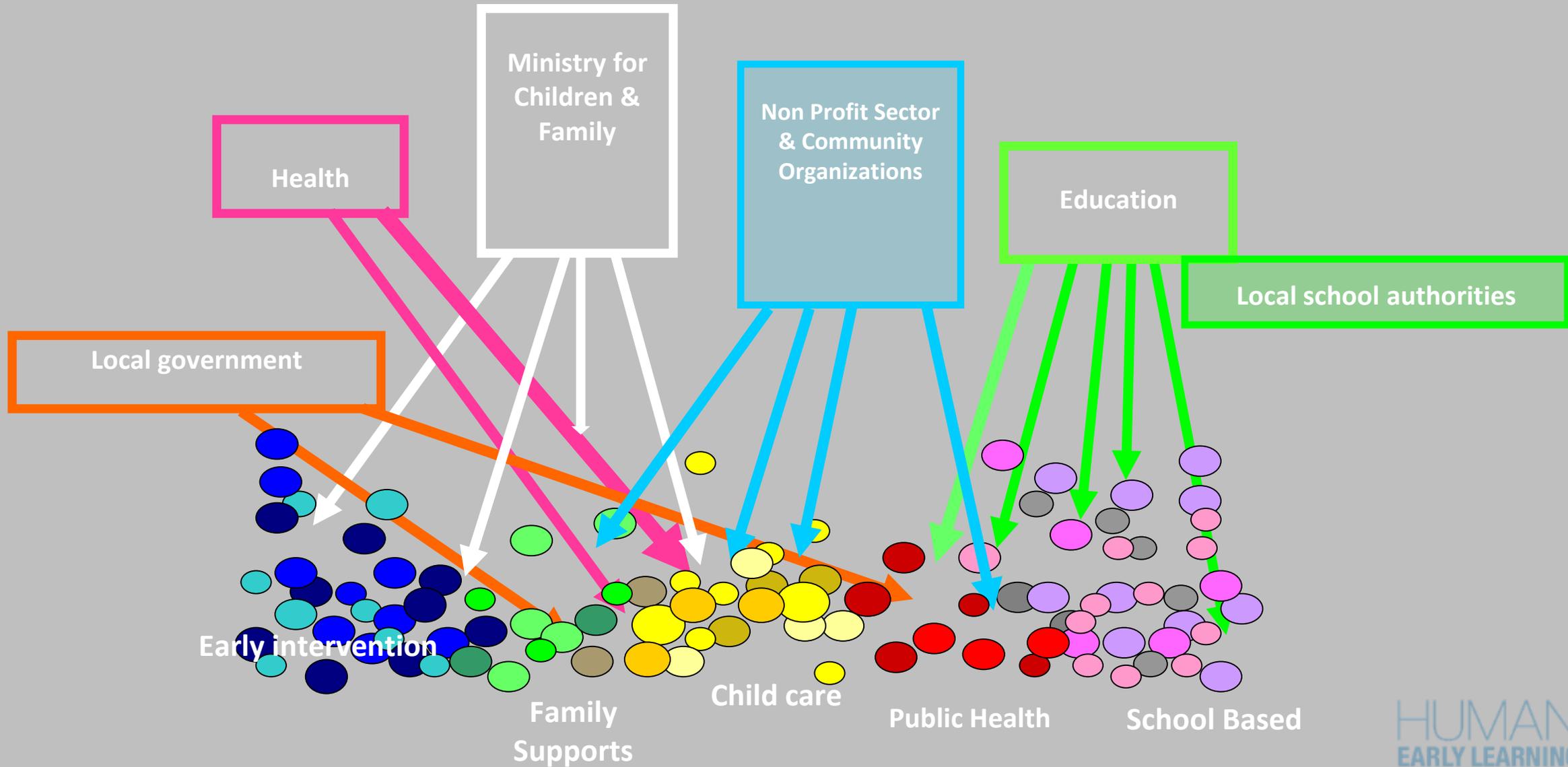


# UNDERSTANDING COMPLEXITY IN COMMUNITIES

WHAT COMMUNITY-LEVEL FACTORS MIGHT  
BE CONTRIBUTING TO DIFFERENT RATES  
OF DEVELOPMENTAL VULNERABILITY?



# Fragmentation



# Our Research Focus: Understanding systems for promoting network effectiveness

**Structures** – Who?

**Processes** – How?

**Outcomes** - What were the results?

**Context** – Under what circumstances?



# A Service Integration Continuum

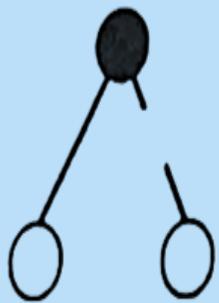
Co-existence  
of separate  
services

Coordinated  
service  
delivery

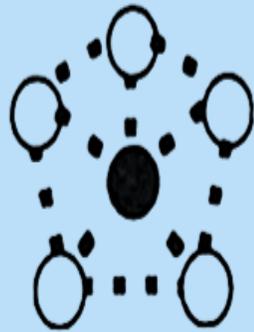
Joint service  
delivery

Integrated  
service  
delivery

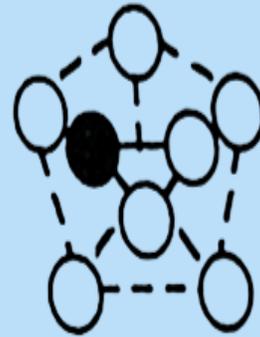
# Service System Models & Collective Leadership



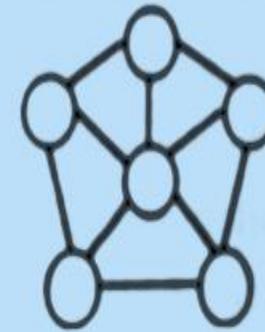
**Single  
program**



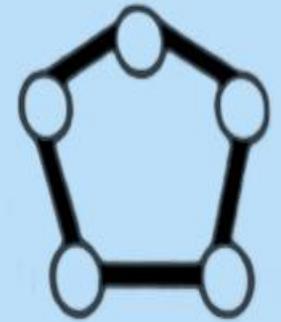
**Network of  
programs beginning  
to coordinate**



**Loosely  
coupled**



**Strongly  
coupled**



**Comprehensive  
System for All**

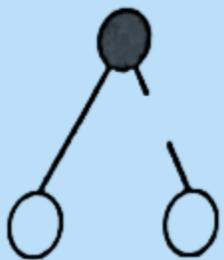
# A Service Integration Continuum

Co-existence  
of separate  
services

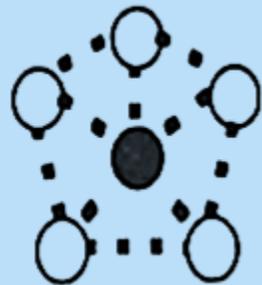
Coordinated  
service  
delivery

Joint service  
delivery

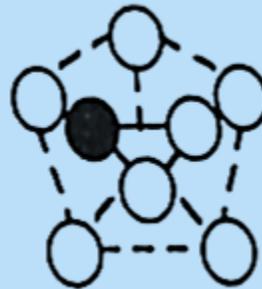
Integrated  
service  
delivery



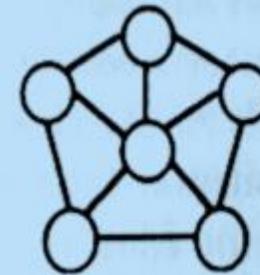
Single  
program



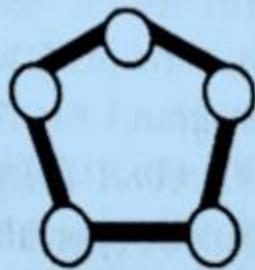
Network of programs  
beginning to  
coordinate



Loosely  
coupled



Strongly  
coupled



Comprehensive  
System for All

# Transformative collaborative practices as pathways to integrated service delivery

Co-existence of  
separate services

Coordinated  
service delivery

Joint service  
delivery

Integrated  
service delivery

Co-Existence

Coordination &  
Networking

Collaboration

Transformation

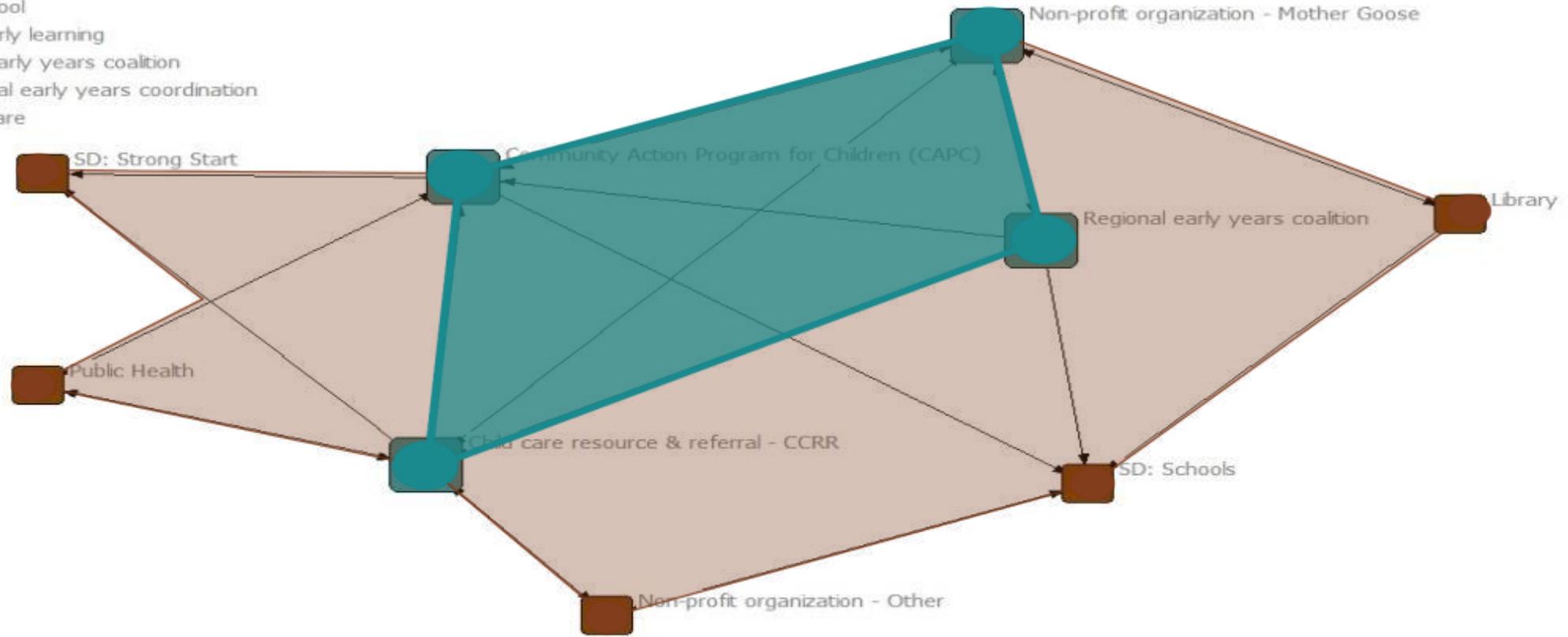
## Ways of Working Together: Measures of Cohesion

| Type of Network Tie | Density Community 1 | Density Community 2 | Number of Ties Community 1 | Number of Ties Community 2 | Average Degree Community 1 | Average Degree Community 2 |
|---------------------|---------------------|---------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| Information sharing | 0.57                | 0.52                | 103                        | 140                        | 7.36                       | 8.24                       |
| Joint programs      | 0.21                | 0.13                | 38                         | 35                         | 2.71                       | 2.06                       |
| Case coordination   | 0.13                | 0.02                | 24                         | 5                          | 1.71                       | 0.29                       |

# Functions of collaboration: Case Coordination

## COMMUNITY 1

- Preschool
- SD: Early learning
- Area early years coalition
- Regional early years coordination
- Child care



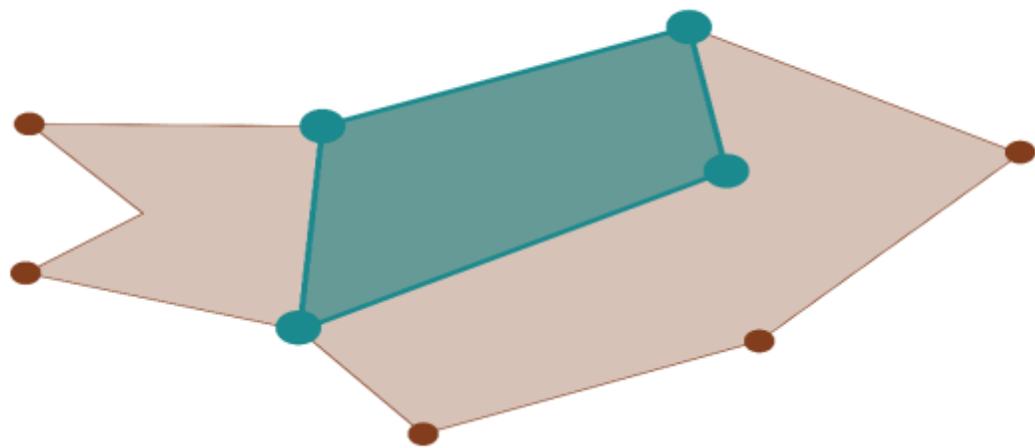
# Functions of collaboration: Case Coordination

## COMMUNITY 2

- Citizen
- Service organization
- Local business advocacy organization
- City
- SD: Early learning
- Public health speech & language
- Library
- Financial institution
- SD: Schools
- Religious organization
- Community Action Program for Children (CAPC)
- Preschool
- Regional early years coordination



# Functions of collaboration: Case Coordination



COMMUNITY 1



COMMUNITY 2

# Gathering under a common brand: What are the strategies?

## For families...

- Developing an inventory of existing services in the community
- Community calendar of services
- Common branding
- Common language to communicate with families
- Common intake form

## Among early years partners...

- Shared contribution of resources
- Sense of ownership and responsibility built into strategic plans
- Transitioning from ad hoc to more pre-planned partnership building

The complexity of other integration strategies:  
tougher nuts to crack

The need for systems level change at multiple levels:

- Community
- Regional
- Provincial

What are levers for systems change at multiple levels that would make an integrated service delivery model for the early years achievable in BC?

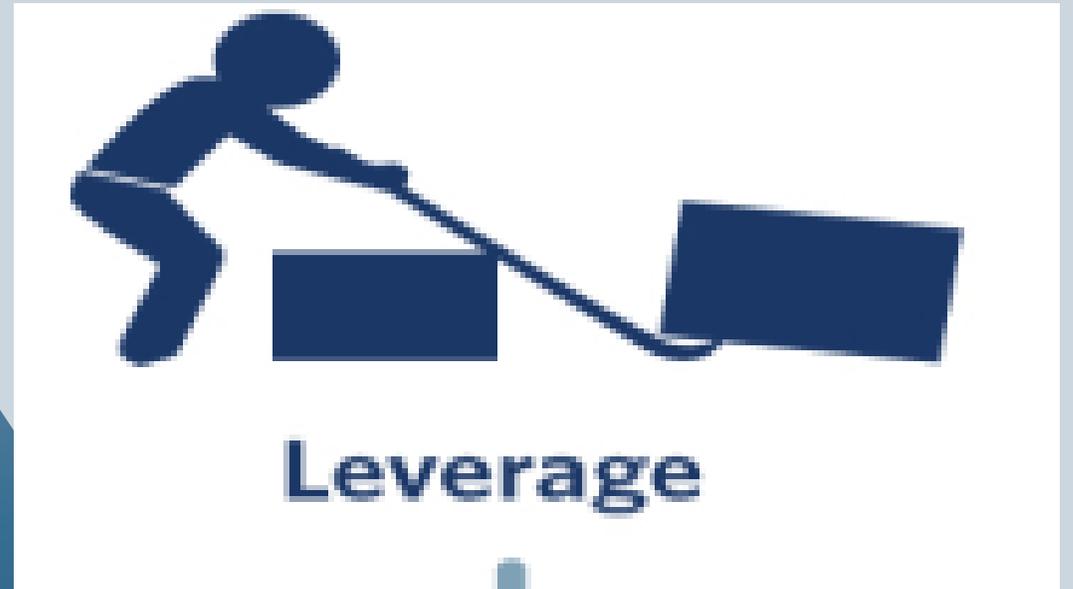


# Identifying Levers for Change & Enhancement: Next Steps for our Research (2017-2021)

Professional  
Community

Organizational  
Learning

Trust



# Digging into the complexity of systems change

Lingering questions and uncertainties....

- How can there be an integrated model of service delivery involving joint governance among organizations unless there's very top-down level change?
- Working toward a collective vision is important but challenging with contract restrictions associated with certain programs that don't leave a lot of flexibility
- Is integration about amalgamation? Or if we want to maintain autonomy, then is joint service delivery the objective?

# THANK YOU!

HUMAN  
EARLY LEARNING  
PARTNERSHIP

▶ We are grateful to the participants at all the BC early years sites who contributed their time and reflections with us.

▶ My e-mail:  
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HELP's Website:  
[www.earlylearning.ubc.ca](http://www.earlylearning.ubc.ca)



# Learning as we grow: The Early Years Centre Initiative in Nova Scotia

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Presenter: Sara Kirk<sup>1</sup>

Evaluation Team: Jessie-Lee McIsaac<sup>1</sup>, Jackie Nguyen<sup>1</sup>, Stephanie Heath<sup>2</sup>, Joan Turner<sup>3</sup>

<sup>1</sup>Healthy Populations Institute, Dalhousie University, <sup>2</sup>Research Power Inc., <sup>3</sup>Mount St. Vincent University

PUBLIC HEALTH 2017

# Disclosure Statement

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| My spouse or close family member(s) have commercial affiliation(s)  | N/A                     |   |



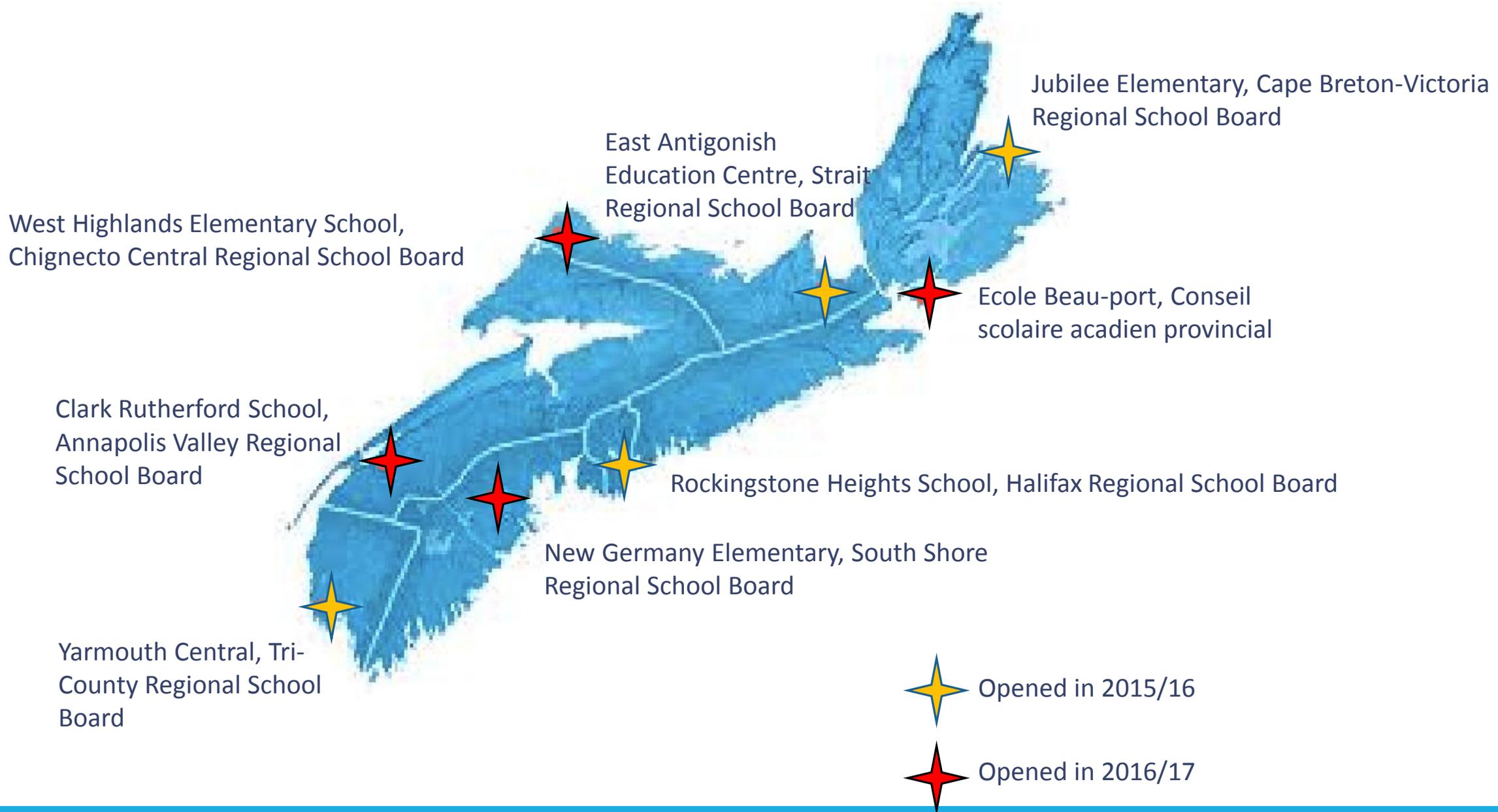
- 
- First 4 NS EYCs launched in 2014
  - Located in schools, providing support for children aged 4 years and under and their families
  - Site selection based on community need
  - Each EYC is tailored to support community needs, guided by a Site Management Team with representation from school, EYC and other partners

# Early Years Centre Core Services

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- A no fee, play based Early Learning Program (ELP) for 4 year olds
- Family supports and resources
- Regulated child care responsive to the needs of families and communities





# Evaluation

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Funded by the Margaret and Wallace McCain Family Foundation

Participatory 4-year evaluation led by core evaluation team, supported by steering and research advisory committees

Process and outcome evaluation design guided by a program logic model and evaluation framework



# Process Data Collection (Yrs. 1 and 2)

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Document Review

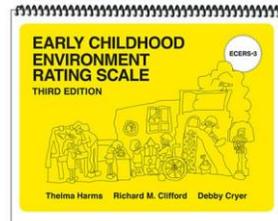
Key Contact Interviews

Partner Interviews



# Outcome Data Collection (Yrs. 1 and 2)

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**Indicator of Change  
Progress Measurement Tool**



Program Quality

System and Service Integration

Early Child Development

EYC Administrative Data (intake, participation, registration data) also collected

# Outcome Data Collection (yr. 2)

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Family focus groups and survey



Team survey



'Story Sharing'

# Key accomplishments (Yrs. 1 and 2)

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Building trust and relationships

Strengthening partnerships and community linkages

Building awareness and understanding, linking families

*“... the tremendous positive response we’ve gotten from other service providers around sharing the space, being part of the program, promoting the program and the engagement to work at something together.”*

# Key enablers

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School and school board commitment

History of partnership and collaboration

Willingness, commitment and shared vision

Flexibility

*“I think as we meet and as we get to know each other better, and get to know what people are doing, it’s amazing to see what people want to do, and how much they want to give, and support and be there”*

# Key challenges

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Linking to regulated childcare

Lack of clarity on EYC model

Challenges with integration across key systems, e.g., education, community services, health

Urban vs. rural differences

Labour relations (Yr. 2)

*“... people sort of hadn’t really clear information around what exactly was the role of the Early Years Centre. As soon as you hear the word centre, you start thinking about childcare.”*

# Key learnings for the evaluation team

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Understanding of the EYC model is variable:

- need for continuous communication across partners to convey vision and values

Systems are not designed for integration to be fully realized:

- Ensure policies are in place to support integration across different systems
- Be mindful of shifting political and community context

System capacity to support early childhood development and education is limited:

- Define/clarify expectations and roles of partners
- Written policies and common ways of working help ensure continuity

Concept of play based learning is poorly understood:

- Support Early Childhood Educators in school settings

# Question for Discussion

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How do we achieve system integration across systems that were not necessarily designed to work together, given shifting political and socio-cultural contexts?

Thank you to the Margaret and Wallace McCain Family Foundation for their funding and support and all families and partners from the EYCs in NS for their ongoing participation in the evaluation.

Sara Kirk, PhD

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# Discussion

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- What role does public health play in supporting the integration of early childhood programs and services? What are your experiences?
- What are some of the similarities in the implementation of integrated approaches across the country? What are the differences?
- What are the opportunities to enhance implementation to support child development and well-being?

Thank you for your participation in the session

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